



Guidance Note for Applications for Health Through Warmth (“HTW”) Funding

npower’s Health Through Warmth scheme is working with Foundations and has provided a HTW Crisis Fund to Foundations which is administered through the Foundations Independent Living Trust (“FILT”).

Applications can only be made by Home Improvement Agency (“HIA”) staff in England on behalf of their clients who meet the HTW Crisis Fund criteria.

HTW eligibility criteria:

Clients should meet all of the following criteria:

- Have a long-term, cold related illness (list overleaf), made worse by cold living conditions due to inadequate heating/insulation
- A homeowner (resident at property for minimum 6 months)
- Have a low household income and little or no savings (thresholds apply*)
- Are unable to fully fund measures themselves
- Not eligible for free measures from the Electricity and Gas (Energy Company Obligation) Order 2014 (ECO)

*Net household income & savings thresholds:

- Single person income of less than £25,000 p.a.

OR

- Couple or larger household income of less than £32,000 p.a.

AND

- Household savings less than £8,000

Types of Measures that can receive HTW Crisis Fund contributions:

- Loft and cavity wall insulation
- Gas fires*
- Electric fires*
- Storage heaters*
- Boilers*
- Central heating (e.g. boiler and up to 5 radiators)
- Hot water tank* and tank jackets
- Additional heating supply or repairs e.g. bathroom heater
- Draught-proofing of existing doors and windows

*Repair or replacement if broken or if condemned or parts obsolete

Funding:

- All applications** are assessed for eligibility by FILT
- The HTW Crisis Fund is limited. All other possible sources of funding must already have been either sourced/confirmed or applied for and awaiting decision
- Clients should also be asked to make a contribution if they can

Guide to Funding available per household:

To enable the HTW Crisis Fund to be as widely available as possible:

- Applications for funding up to £750.00 will be approved by the FILT team

Funding requests between £751.00 and £2,000 will be referred to a HTW for a decision

- Amounts above £2,000 will not normally be considered, except in very exceptional circumstances

Normally, up to 25% of the total cost of approved measures can be offered from the HTW Crisis Fund, with the balance secured from other sources.

In exceptional cases, more than 50% of the total cost of relevant measures may be offered, depending on the individual client's circumstances.

All contributory funding should be confirmed before any work is carried out.

Situations where the HTW Crisis Fund cannot offer any financial help:

- Energy efficient upgrades to existing working systems
- Routine servicing – a service must have taken place in the last 12 months (if repairs are needed following a service, assistance may be available from the HTW Crisis Fund)
- Payment of gas, electricity or other fuel bills/costs
- If work has already been done - no retrospective payments made
- No Funding available for measures in social housing or privately rented properties
- Non essential requirements, including cosmetic enhancements
- Replacement windows
- Fire surrounds
- Chimney sweeping
- Decorating
- Replacement of working systems
- Electrical rewiring
- Building works
- HIA fees